



State of Illinois
Illinois Commerce Commission
Customer Credits for Telecommunications Carriers
Code Part 732.30
Quarterly Filing

AT&T Communications of Illinois, Inc.
for quarter ending December 31, 2006

Out of Service More Than 24 Hours	October	December	December	Totals
A. Total dollar amount of all customer credits paid	\$5,632.50	\$1,383.00	\$16,280.00	\$23,295.50
B. Number of credits issued for repairs - 24 - 48 hours	352	181	313	846
C. Number of credits issued for repairs - 48 - 72 hours	140	67	131	338
D. Number of credits issued for repairs - 72 - 96 hours	56	14	171	241
E. Number of credits issued for repairs - 96 - 120 hours	39	8	139	186
F. Number of credits issued for repairs > 120 hours	67	8	287	362
G. Number of exemptions claimed for each of the categories identified in Section 732.30(e)	0	0	0	0
H. Number of customers receiving alternate phone service rather than receiving a credit	0	0	0	0

Failure to Install Basic Local Exchange Service	October	December	December	Totals
A. Total dollar amount of all customer credits paid	\$0.00	\$0.00	\$0.00	\$0.00
B. Number of installations after 5 business days	0	0	0	0
C. Number of installations after 10 business days	0	0	0	0
D. Number of installations after 11 business days	0	0	0	0
E. Number of exemptions claimed for each of the categories identified in Section 732.30(e)	0	0	0	0
F. Number of customers receiving alternate phone service rather than receiving a credit	0	0	0	0

Missed Appointments	October	December	December	Totals
A. Total dollar amount of all customer credits paid	\$0.00	\$0.00	\$0.00	\$0.00
B. Number of customers receiving credits	0	0	0	0
C. Number of exemptions claimed for each of the categories identified in Section 732.30(e)	0	0	0	0

Comments

Part 730 C&D represents Nat. Lg. bus.; Nat. Sm. bus. results=Oct 12,65; Nov 14,80; Dec 11,83 & Res.=Oct 105,91; Nov 93,67; Dec 69,60; Item F primarily UNE-P lines w/results due to weather; Item I results n/a for bus; Item J results n/a for res. svcs.